Citrix Workspace App Installation Instructions for SVRIS

1. To being the installation process, navigate to Citrix Workspace App for Windows or Citrix Workspace App for Mac.

2. Select **Download File**. (Note: Download selection is based on the computer's operating system, if using a Mac, wording will be different.)

Example for Windows:

Compatible with Windows 11, 10 as well as Windows Server 2025, 2022, 2019.

Citrix Workspace™ app 2511.10 for Windows

Feb 18, 2026

407 MB - (.exe)   📥 Download File

Version: 25.11.10.50(2511.10)

Checksums

SHA-256 - 1f2fc693e5b5487afef2db97f2acf98e92712c6f15a045e596a6253c09539bf8

Example for Mac:

Compatible with:

- macOS 26 Tahoe (up to 26.2)
- macOS 15 Sequoia
- macOS 14 Sonoma
- macOS 13 Ventura

Citrix Workspace™ app 2511.1 for Mac

Jan 19, 2026

324 MB - (.dmg)   📥 Download File

Version 25.11.1.42 (2511) - Suitable for installation on Apple silicon and Intel-based Mac

Checksums

SHA-256 - 0e8c58281f4e6e358c1e55aed011b00778ae779ad5b0f2c91c69117bce42c

3. Select **Yes, I Accept** on the End-User License Agreement.

End-User License Agreement

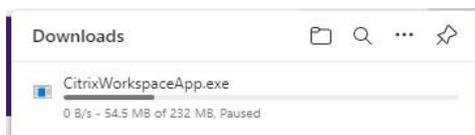Please read the statement below and accept the terms of use to proceed:

View End-user License Agreement (EULA) ☐

Do you accept all the terms of the preceding statement?
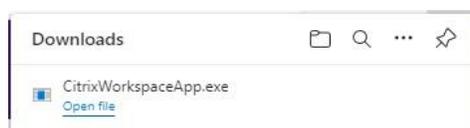
Yes, I accept   No

4. The Citrix Workspace App download will start. When the download completes, select **Open File**. This may take a few moments to open. Do not re-select Open file.

Downloading

Downloads

CitrixWorkspaceApp.exe
0 B/s - 54.5 MB of 232 MB, Paused

Download complete

Downloads

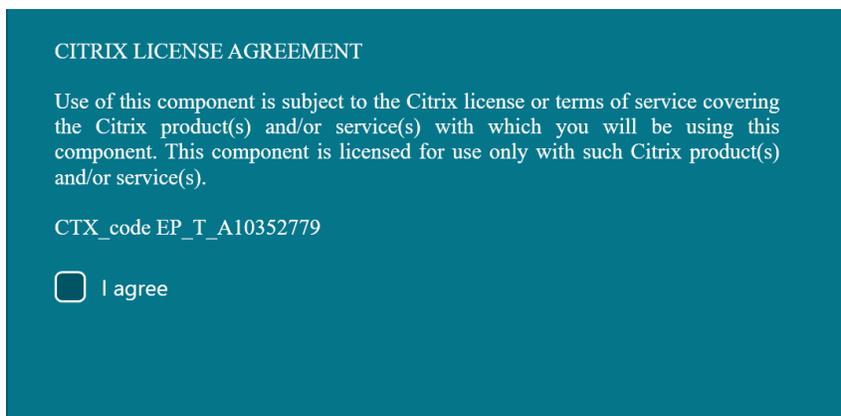CitrixWorkspaceApp.exe
Open file

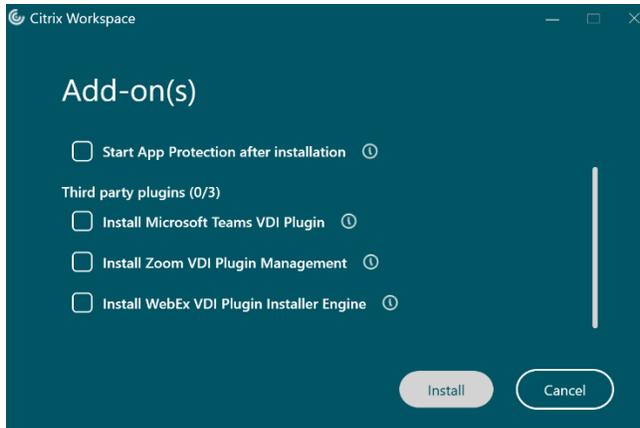5. If prompted with a User Account Control Message, select **Yes**.

6. Select **Continue** when the Citrix Workspace installer opens.
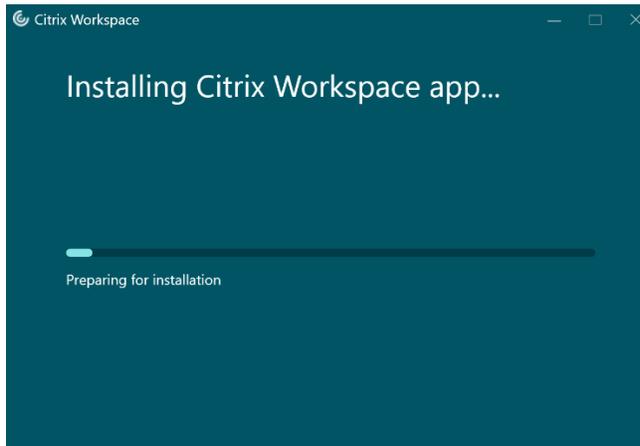

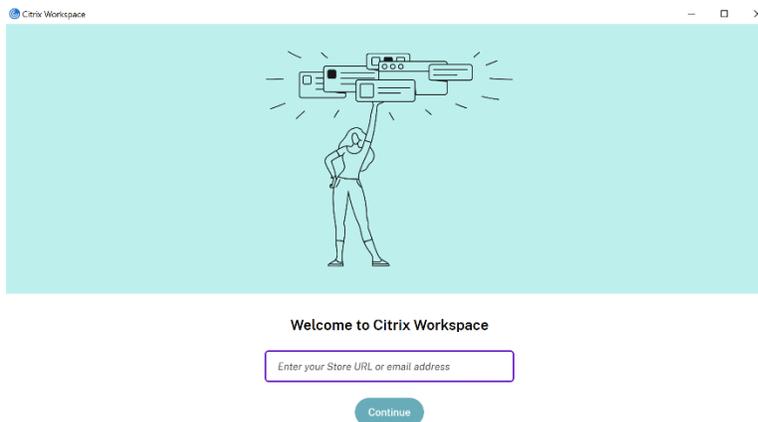7. Check the box labeled **I agree** and select **Continue**.

8. **Deselect** all Add-On(s) as none are required. Select **Install**.

9. Citrix Workspace will prepare and then begin installation.

10. Close the Welcome to Citrix Workspace window that opens. Do not select Continue or enter an email address.

11. Once Citrix has been installed, you can launch SVRIS. Go to the SVRIS Homepage and select the **green SVRIS button**. Enter your **Username** and **Password** and select **Logon**.
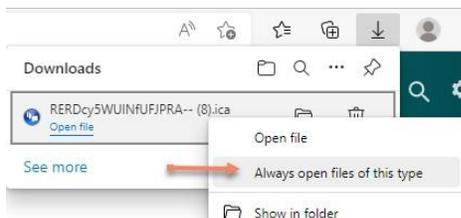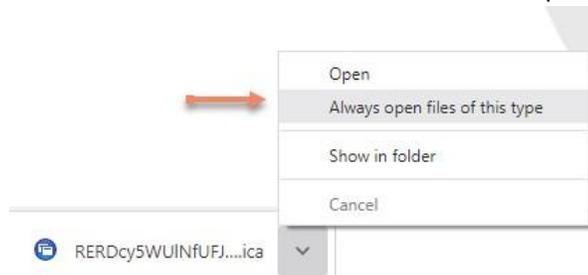
12. Select the **VR_PROD Icon**.

12. Right click on the message that appears in the upper right of the browser window and select **Always open files of this type.**
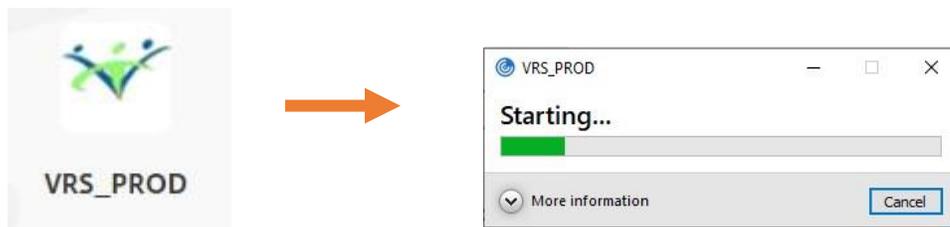
Edge Web Browser Example   Chrome Web Browser Example

13. Select the **VRS_PROD icon** again. SVRIS will display a Starting… message.

14. Select **OK** on the unauthorized use message.

15. You are logged in and viewing the SVRIS Home screen.