

# Citrix Workspace App Install for SVRIS Using Edge Browser

1. Go to [Download Citrix Workspace App for Windows, Mac and Chrome - Citrix](#)
2. Select Download Citrix Workspace app. (Note: Download selection is based on the computer's operating systems, if using a Mac, wording will be different.)

## Example for Windows OS

### Compatible with

Windows 11, 10 as well as Windows Server 2022, 2019, 2016.

[Download Citrix Workspace app for Windows](#)

(232 MB - .exe)



## Example for macOS

### Compatible with:

- macOS 10.15 Catalina
- macOS 11 Big Sur
- macOS 12 Monterey (up to 12.3.1)

Citrix Workspace app 2204 for Mac

[Download for Mac](#)

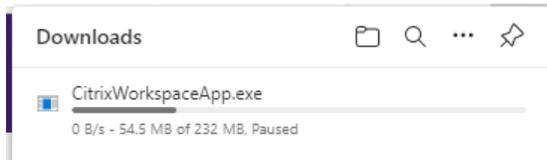
Apr 27, 2022

268.4 MB - (.dmg)

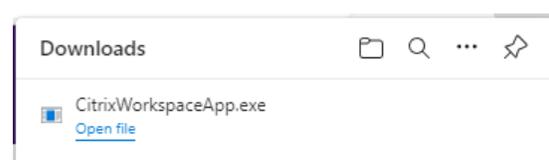
[Download File](#)

3. The Citrix Workspace App download will start. When download completes, click Open File. This may take a few moments to open. Do not re-click Open file.

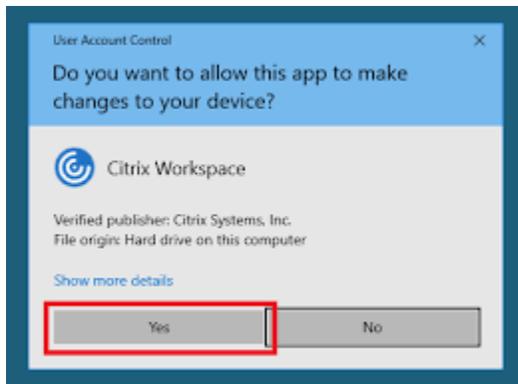
## Downloading



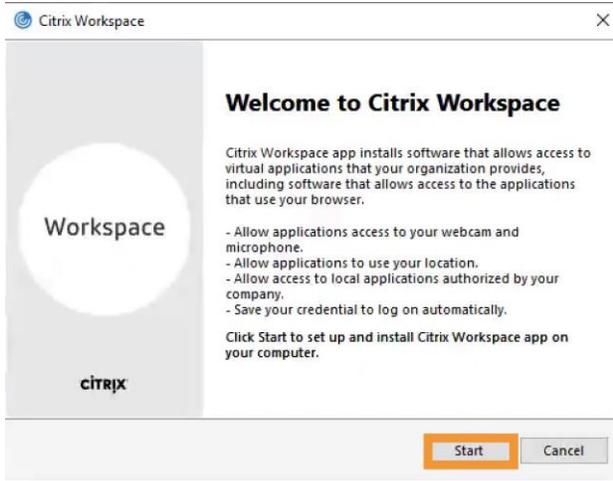
## Download complete



4. When prompted with a User Account Control Message, select Yes.



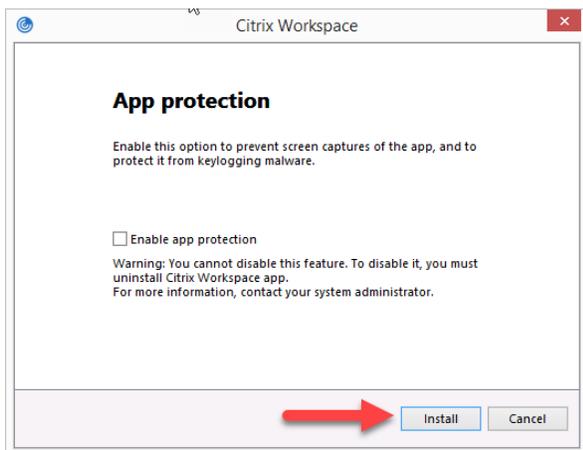
5. Click Start when the Citrix Workspace installer opens.



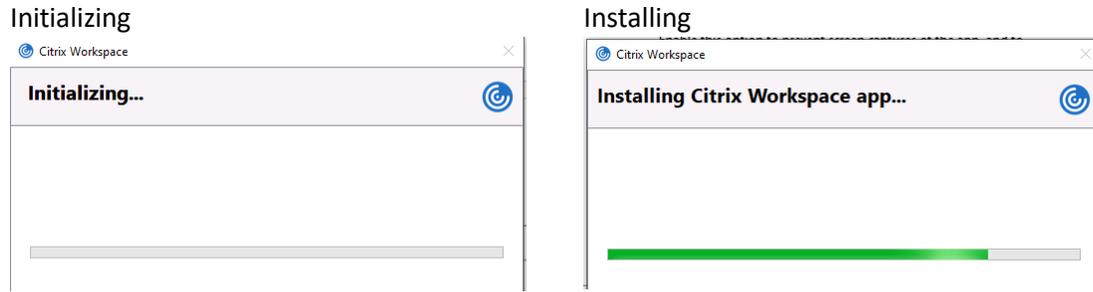
6. Check box to accept License Agreement and click Next.



7. Click install. Do not check box for Enable app protection.



8. Citrix Workspace will initialize and then begin install.



9. Click finish. Do not click 'Add Account'.



10. Go to [Wisconsin Vital Records Information System](#) and click the SVRIS Classic button, enter logon credentials, and click logon.

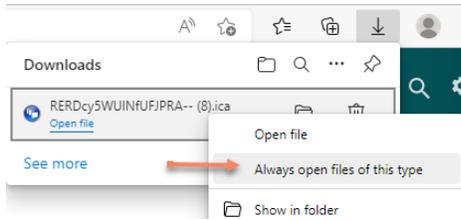


11. Click the VRS\_PROD icon.

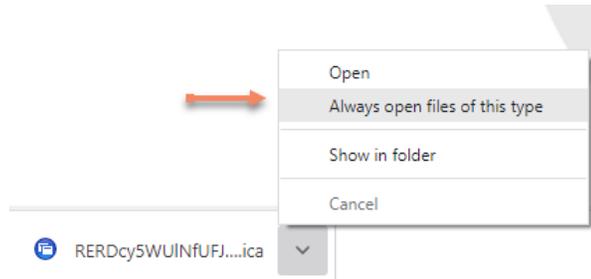


12. Right click on the message that appears in the upper right of the browser window and choose 'Always open files of this type'.

### Edge Web Browser



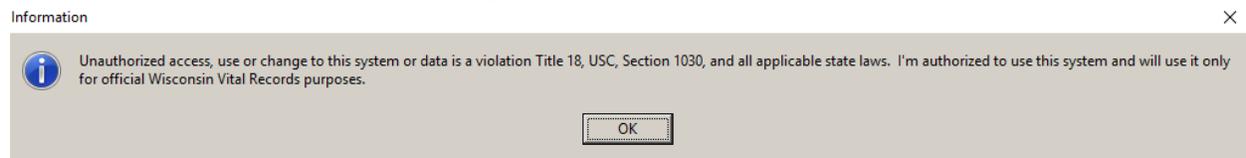
### Chrome Web Browser



13. Click the VRS\_PROD icon again. SVRIS will display 'Starting...' message.



14. Click OK on the unauthorized use message.



15. You are logged in and viewing the SVRIS Home screen.

